

Digital Resilience Tool









What is digital resilience? Digital resilience is a dynamic personality asset that grows from digital activation i.e. through engaging with appropriate opportunities and challenges online, rather than through avoidance and safety behaviours.

(UK Council for Internet Safety, Digital Resilience Framework, September 2019).

Using the Tool

The Digital Resilience Tool is a practical way to assess young people's online behaviour and help you make a decision about whether that behaviour represents risk of harm.

Behaviours are organised by category, and divided into 'Not Harmful', 'Potentially Harmful' and 'Harmful' for each age group. The majority of behaviours young people engage in online will fall into the 'Not Harmful' section. There is no way of completely eradicating risk in the online world. In the same way as we cannot completely eradicate it in the offline world, however we can reduce risk through interventions and support which will be discussed at the end of this document.

When using the tool you should always consider the wider context of the young person's life. If the young person is less mature you may want to assess their behaviour based on a lower age group. Equally, if you know certain behaviours are unsafe for a young person, you should use that information to make a safeguarding decision, (for example if a young person has severe body image issues and starts posting a large number of selfies this could be an indicator of a problem).

Below are explanations of the 'Not Harmful', 'Potentially Harmful' and 'Harmful' categories, followed by the behaviours and information on how to respond to an identified behaviour.



Not applicable

We have classed some behaviours for the youngest age groups as 'Not applicable' as a child this age would not be expected to be able to engage in this behaviour.

Not Harmful

These behaviours are normal and can be considered low risk for the young person and people around them. Young people will interact with the online world in a variety of ways whilst also having a range of interests and activities outside of it, including interacting with their peers offline. Young people should enjoy the activities they engage in online. As they grow older they will be more private about their online activities; they may increasingly use technology to organise their social lives. Young people may interact with adults through appropriate forums such as online games, but will mainly interact with peers.

For older teenagers some behaviours in this category may conflict with parents' or professionals' values but reflect normal adult behaviours.

Potentially Harmful

These behaviours may indicate a risk of harm to the young person or someone else.

Potentially harmful behaviours mean you must have a conversation with the young person (or their parent/carer depending on their age) to find out more. Potentially harmful behaviours only show that more information is needed to assess the risk of harm, or actual harm to the young person. Once more information is received you should be able to identify whether the behaviour is harmful or not.

Harmful

These behaviours represent a high risk of harm to the young person or other young people. The young person may be doing them compulsively and may experience withdrawal symptoms if the behaviour is stopped or curtailed. They may be a victim of intimidating or humiliating treatment online or may be the perpetrator of this, which could include bribery, trickery or threat of violence. The young person is likely to be highly secretive about their online activities, beyond what might be considered a normal desire for privacy.

Any behaviour that involves accessing illegal content is a harmful behaviour.

If you identify a harmful behaviour you will need to act immediately and offer follow up support (see the end of this document for suggestions on this).

NB: You will not see the term cyberbullying throughout the Digital Resilience Tool. We have left it out because many behaviours may indicate that bullying is taking place and cyberbullying is not distinct from offline bullying.

Devices

Behaviour	0-5	6-8	9-12	13-15	16-18
	years	years	years	years	years
Being left with a tablet/smartphone unsupervised for 30 minutes or more	Harmful	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful
Ownership of their own devices	Potentially	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Preoccupation with digital devices	Potentially	Potentially	Potentially	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Being left alone with a device with parental controls in place for up to 10 minutes	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Interacting with a digital device	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Upset or aggressive response to withdrawal of device (beyond what is normal for the child)	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Knowing passwords to parental devices	Potentially	Potentially	Potentially	Potentially	Potentially
	Harmful	Harmful	Harmful	Harmful	Harmful
Bypassing parental controls	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful
Reaching for a device as soon as they wake up	Potentially	Potentially	Potentially	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Using screens less than an hour before bedtime	Potentially	Potentially	Potentially	Potentially	Potentially
	Harmful	Harmful	Harmful	Harmful	Harmful
Use of digital devices after bedtime	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful

Education

Behaviour	0-5	6-8	9-12	13-15	16-18
	years	years	years	years	years
Learning how devices work	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Learning how to write code with supervision	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Learning how to write software	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Doing homework alone	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Supervised schoolwork using online technology	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Accessing pro-self-harm or pro-ana (pro-anorexia) sites	Harmful	Harmful	Harmful	Harmful	Harmful
Using unreliable sites to find out about personal issues	Harmful	Harmful	Harmful	Harmful	Harmful
Using reliable sources to find out about personal issues (Brook, Talk to Frank, NHS direct)	Not	Potentially	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Searching for information on losing weight	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Researching issues in an unsupported way e.g. self-harm/depression, eating disorders	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Guided research/learning	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Writing a blog	Not	Potentially	Potentially	Potentially	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Accessing 'deep web' sites using browsers such as Tor to explore what is there	Not	Not	Potentially	Potentially	Potentially
	applicable	applicable	Harmful	Harmful	Harmful
Learning about online issues and discussing their opinions	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful

Extremism

Behaviour	0-5 years	6-8 years	9-12 years	13-15 years	16-18 years
Accessing extremist/pro-self-harm/ suicide social media accounts as part of ongoing recovery or offering support	Not applicable	Harmful	Harmful	Harmful	Harmful
Radicalisation (this could be through specific extremist sites or through seemingly innocent forums such as those attached to games)	Harmful	Harmful	Harmful	Harmful	Harmful
Persistently viewing extremist sites	Harmful	Harmful	Harmful	Harmful	Harmful
Accessing pro-self-harm/suicide sites	Not applicable	Harmful	Harmful	Harmful	Harmful
Repeating extremist views read about online	Not applicable	Harmful	Harmful	Harmful	Harmful
Accessing extremist websites	Not applicable	Harmful	Harmful	Harmful	Harmful

Friends and Family

Behaviour	0-5	6-8	9-12	13-15	16-18
	years	years	years	years	years
Group messaging and opting to leave or mute a group chat	Not	Potentially	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
One to one messaging	Potentially	Potentially	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Showing someone distressing videos they don't want to see	Harmful	Harmful	Harmful	Harmful	Harmful
Meeting online friends unsupervised	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Meeting online friends if have skyped/facetimed (whilst taking appropriate precautions)	Harmful	Harmful	Harmful	Potentially Harmful	Not Harmful
Meeting online friends as part of a group.	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Meeting online friends with supervision (eg a parent or carer is present)	Potentially	Potentially	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Sharing things seen online with friends in person	Potentially	Potentially	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Watching films/TV with family member	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Supervised Skyping with remote family members	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Curiosity around digital devices	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
A variety of interactions and responses to devices	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Being aware of/being told there is 'adult content' online.	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Talking about how they feel if they see something upsetting	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Interest/involvement in family social media e.g. looking at news feed, asking to see pictures	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful

Friends and Family - Continued

Behaviour	0-5	6-8	9-12	13-15	16-18
	years	years	years	years	years
Secretive* use of online device	Not	Potentially	Potentially	Potentially	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Mimicking online behaviour	Potentially	Potentially	Potentially	Potentially	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Ganging up on or isolating others online	Potentially	Potentially	Potentially	Potentially	Potentially
	Harmful	Harmful	Harmful	Harmful	Harmful
Contact with strangers online	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Excessively sharing personal information online	Not applicable	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Watching adult content	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful
Online shopping with own money	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful
Online shopping with parents/ carers' money without their knowledge	Harmful	Harmful	Harmful	Harmful	Harmful
Asking for help to block or report something	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Not reporting upsetting or harmful content	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Repeated conflict about rules	Potentially	Potentially	Potentially	Potentially	Potentially
	Harmful	Harmful	Harmful	Harmful	Harmful

^{*}Secretive - young people have a right to privacy, and as such may not want to show a parent or carer messages sent to peers. However, sometimes this may go beyond a normal expectation of privacy, for example if a young person becomes very agitated about someone seeing their messages it could be a sign that they are being bullied, groomed or exploited online.

Gaming

Behaviour	0-5	6-8	9-12	13-15	16-18
	years	years	years	years	years
Disrupted sleep through device dependence/gaming	Harmful	Harmful	Harmful	Harmful	Harmful
Online gambling	Harmful	Harmful	Harmful	Harmful	Potentially Harmful
Receiving gifts in online games from family members	Potentially	Potentially	Potentially	Potentially	Potentially
	Harmful	Harmful	Harmful	Harmful	Harmful
Receiving gifts in online games from strangers (someone unknown to parents)	Harmful	Harmful	Harmful	Harmful	Potentially Harmful
Gaming alone	Potentially	Potentially	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Playing age-appropriate games with a family member	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Watching a family member play age-appropriate games	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Age-appropriate gaming with adult supervision	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Playing age-restricted games unsupervised	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful
Playing age restricted games with direct parental supervision	Potentially	Potentially	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Filming themselves/friends playing age-appropriate games	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Gaming (on or offline) in line with age restrictions	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Age appropriate multiplayer online gaming	Potentially	Potentially	Potentially	Potentially	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Playing ads for offer of rewards	Potentially	Potentially	Potentially	Potentially	Potentially
	Harmful	Harmful	Harmful	Harmful	Harmful
Prolonged period of upset or anger after gaming	Harmful	Harmful	Harmful	Harmful	Harmful

Relationships and Sex

Behaviour	0-5 years	6-8 years	9-12 years	13-15 years	16-18 years
Setting up a fake social media account to explore gender identity or sexuality	Not applicable	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Taking and sending/receiving nudes/sexting for any reason	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Accidentally receiving nudes	Harmful	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful
Sexualised posing online	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Sexual webcamming	Harmful	Harmful	Harmful	Harmful	Harmful
Selling nudes	Harmful	Harmful	Harmful	Harmful	Harmful
Retention of indecent images of peers	Harmful	Harmful	Harmful	Harmful	Harmful
Forwarding nudes of other young people, including friends, without consent	Harmful	Harmful	Harmful	Harmful	Harmful
Pressuring someone to send nudes/ sext	Harmful	Harmful	Harmful	Harmful	Harmful
Coercive behaviour toward others using digital technology (for example tracking others, accessing other people's accounts)	Harmful	Harmful	Harmful	Harmful	Harmful
Accessing dark web** to engage with services (for example buying drugs online, downloading extreme pornography)	Harmful	Harmful	Harmful	Harmful	Harmful
Frequent access to pornography	Harmful	Harmful	Harmful	Potentially Harmful	Not Harmful
Accessing pornography as a one off	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful	Not Harmful
Watching violent/extreme pornography	Harmful	Harmful	Harmful	Harmful	Harmful

^{**}Deep web/dark web - the deep web is any website that is not indexed by search engines such as google. Accessing these sites is untraceable and they are often used to circumvent tracking that may be put on young people's devices. The deep web is not inherently illegal, however any young person using deep or dark web sites is incredibly vulnerable and therefore support should be offered even if they are accessing them for legitimate reasons (such as not wanting a parent to know they are exploring their gender or sexuality). The dark web refers to areas of the deep web where illegal activity takes place. Often young people will use these terms interchangeably.

Relationships and Sex - Continued

Behaviour	0-5 years	6-8 years	9-12 years	13-15 years	16-18 years
Compulsive*** use of pornography	Harmful	Harmful	Harmful	Harmful	Harmful
Finding out about sexual behaviours using pornography	Harmful	Harmful	Harmful	Potentially Harmful	Not Harmful
Excessively watching pornography	Harmful	Harmful	Harmful	Harmful	Potentially Harmful
Looking at images of different body types/genital types to understand range of normal	Harmful	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful
Accidental access of sexual content	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful	Not Harmful
Online dating with adults	Harmful	Harmful	Harmful	Harmful	Potentially Harmful
Online dating with peers	Not applicable	Not applicable	Harmful	Potentially Harmful	Potentially Harmful
Online dating with peers (whilst taking appropriate precautions)	Not applicable	Not applicable	Harmful	Potentially Harmful	Not Harmful
Sharing indecent or distressing images with peers	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Sexual or violent language	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Role-playing or parroting adult content (e.g. sex/violence)	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful
Catfishing/direct messaging someone pretending to be someone else	Not applicable	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Not blocking someone who has been nasty to you online	Potentially Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Tracking friends through location sharing	Not applicable	Potentially Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Looking at partners phone with consent	Not applicable	Potentially Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful

^{***}Compulsive - this is behaviour that is getting in the way of the young person doing what might normally be expected of them, for example if they stop seeing friends, completing school work etc. This differs from excessive behaviour which may still happen very frequently but not to the point that it is interfering with normal activities. In having a conversation with a young person about excessive behaviour, it is important to determine whether this behaviour is actually compulsive or more of a habit.

Social Media

Behaviour	0-5 years	6-8 years	9-12 years	13-15 years	16-18 years
Having celebrity role models, aspiring to be like a celebrity	Potentially Harmful	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful
Playing with filters	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Using filters on pictures	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Excessive posing in selfies	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Obsession with selfies	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Requesting images to be airbrushed	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Taking but not sending selfies	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Accidentally sending selfies	Potentially Harmful	Potentially Harmful	Potentially Harmful	Not Harmful	Not Harmful
Placing oneself at physical risk in order to take selfies or generate online content	Harmful	Harmful	Harmful	Harmful	Harmful
Asking to have a photo removed/ not put on social media	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Refusing to remove a picture of someone else when asked	Harmful	Harmful	Harmful	Harmful	Harmful
Removing a picture of someone else when asked	Not applicable	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Regular social media use	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful
Compulsive** use of social media including checking during the night	Harmful	Harmful	Harmful	Harmful	Potentially Harmful
Being secretive* about direct messages	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Fear of missing out leading to separation anxiety from social media	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful

Social Media - Continued

Behaviour	0-5	6-8	9-12	13-15	16-18
	years	years	years	years	years
Anxiety around digital communications	Harmful	Harmful	Harmful	Potentially Harmful	Potentially Harmful
Feeling anxious because messages have not been answered	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Messaging friends on shared devices	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Sending friends direct messages	Not	Potentially	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Having their own private social media account	Harmful	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful
Having a public social media account	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful
Using fake social media accounts to trick or humiliate others	Harmful	Harmful	Harmful	Harmful	Harmful
Making content and publishing/	Not	Potentially	Not	Not	Not
posting on online	applicable	Harmful	Harmful	Harmful	Harmful
Running Snapchat streaks with friends	Not	Potentially	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Instagram/Snapchat stories	Not	Potentially	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Sharing images with peers with parent/guardian oversight	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Blocking and reporting someone for posting inappropriate content	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Looking at social media with friends/family	Not	Not	Not	Not	Not
	Harmful	Harmful	Harmful	Harmful	Harmful
Commenting on a status	Not	Not	Not	Not	Not
	applicable	Harmful	Harmful	Harmful	Harmful
Sharing social media/device passwords with others	Not	Potentially	Potentially	Potentially	Potentially
	applicable	Harmful	Harmful	Harmful	Harmful
Private use of digital platforms	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful

Social Media - Continued

Behaviour	0-5 years	6-8 years	9-12 years	13-15 years	16-18 years
Use of digital platforms without parents/carers knowledge	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful
Having a YouTube channel	Harmful	Harmful	Potentially Harmful	Not Harmful	Not Harmful
Becoming an influencer/brand ambassador	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Talking about high numbers of subscribers/followers on online cast/social media channel (for example YouTube/Instagram).	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Actively promoting social media or YouTube channel among peers	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful
Online interaction with strangers	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Seeing pornographic content on social media	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful
Being concerned about parental or institutional monitoring	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Curating feed on social media	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful

Watching Content

Behaviour	0-5 years	6-8 years	9-12 years	13-15 years	16-18 years
Being obsessed with celebrities, wanting to be a specific celebrity	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful
Accessing illegal content	Harmful	Harmful	Harmful	Harmful	Harmful
Watching age-appropriate digital content with friends unsupervised	Harmful	Potentially Harmful	Not Harmful	Not Harmful	Not Harmful
Role modelling age-appropriate characters	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Watching online content on a device with parental controls	Not Harmful	Not Harmful	Not Harmful	Not Harmful	Not Harmful
Watching films/TV online alone	Harmful	Potentially Harmful	Potentially Harmful	Not Harmful	Not Harmful
Not being able to sleep after seeing scary or upsetting content online	Harmful	Harmful	Potentially Harmful	Potentially Harmful	Potentially Harmful

What to do when you have identified a behaviour

Most of the online behaviour young people engage in will fall into the 'Not Harmful' category. All of the online activities young people engage in can give you information about the young person's life, interests and concerns, which can in turn help you to engage with a young person, building a warm and understanding relationship. Expressing identity through online behaviour is a normal part of a young person's life. Professionals can sometimes feel intimidated by talk of apps and games that are unfamiliar and this can lead to being dismissive of activities that are important to a young person's identity, or overreacting to activities that are normal and low risk. This tool avoids naming specific apps or games* and instead encourages professionals to use their existing skills and knowledge to respond to behaviours. When a 'Not Harmful' behaviour is identified, professionals can offer guidance and support to ensure healthy development continues. This could be through group or one-to-one sessions considering what risks young people might face in the future and how they think those risks could be managed (for example, it would be appropriate to discuss with 14-16 year olds the risks of online dating and to ask them how they might manage these risks).

Where behaviours are not age-appropriate, or represent harm to the young person or others, adults must intervene to help the young person and prevent further harm. We all have a duty to safeguard children and young people. You should refer to your organisation's safeguarding policy or report to the police or social services where appropriate. This tool aims to help you identify harmful behaviours and once identified you should use your safeguarding policy to proceed. We have listed some suggestions of how to respond to Harmful or Potentially Harmful behaviours below, but this does not replace or supersede your organisation's safeguarding procedures.

When planning how to respond to a Harmful or Potentially Harmful behaviour, consider what support you might need to put in place to help the young person. For example, if a young person is being abusive to other people online, they may need to have an intervention focused on understanding the consequences of their behaviour, whereas if they have been sharing nude images of themselves they may need some self esteem work, or their whole peer group may need some education on the risks and consequences of this behaviour.

Other ways to respond to harmful or Potentially harmful behaviours:

- Giving the child or young person information or signposting to reliable websites
- Giving families information and signposting or referring to services
- Modelling behaviour such as social media accounts set to private, time away from screens etc
- Helping the young person to identify safe, emotionally available adults they can go to when they have questions
- Discussing precautions and ways of managing risk both on and offline
- Having consistency between home, family, school, community settings
- Having consistently enforced expectations of behaviour
- Extracting the young person from situations where they are experiencing or causing harm to others
- Limiting access to technology when behaviour becomes problematic (although cutting a young person off from technology completely may make them more vulnerable or secretive).

^{*}Although some police forces do release lists of apps and games of concern to professionals.

The Role of Education

The Digital Resilience tool will be an invaluable resource in the delivery of the Relationships Education, Relationships and Sex Education (RSE) and Health Education curricula, as it helps professionals to manage and moderate discussions and lesson delivery around normal, unusual, and abnormal online behaviours for a given age group. For the primary curriculum a lot of the behaviours listed in the tool will be addressed within the "Online Relationships" part of the curriculum. However, it will also support potential issues arising from areas such as "Being Safe" and "Respectful Relationships".

For secondary education the tool primarily maps on to the "Online and Media" part of the curriculum but also supports issues raised in areas such as "Respectful Relationships", "Being Safe" and "Intimate and Sexual Relationships".

More information on the RSE curriculum for England can be found at: https://www.gov. uk/government/publications/relationshipseducation-relationships-and-sex-educationrse-and-health-education

Project Evolve have also mapped their lesson plans onto the Digital Resilience Tool behaviours, so if you have identified a behaviour and would like to deliver a session focussed on that behaviour, you can find the linked resources at: https:// projectevolve.co.uk/about/partners/

Online behaviour and the law

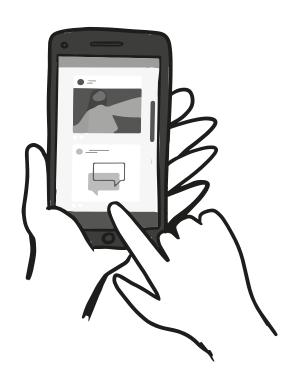
As the digital landscape evolves, new laws will likely come into effect which govern online activities. It's best to keep a clear focus on supporting young people and considering their welfare, rather than assuming problems will be solved by regulation or technology - this is partly because any new laws or digital solutions may lead to new issues, but also because laws take years to come into effect. We recommend knowing some of the basics, whilst considering that some discussions surrounding legal issues about online behaviour can be unhelpful and can lead to problematic outcomes for young people, especially if they are used as a 'scare tactic'. This section provides clarification on a number of issues.

Minors accessing pornography

It is not illegal for a minor to access pornography (as long as the pornography is legal), and they should not be told they have broken the law if they disclose they have accessed it.

Accessing social media

There is a common belief that it is illegal for children to access social media under the age of 13. This is based upon US legislation that says it is illegal to advertise to a minor under the age of 13 without parental consent. More recently the Data Protection Act 2018 states that a minor under the age of 13 is not capable of consenting to their data being collected. However, neither of these legal issues mean someone under the age of 13 who has a social media account is breaking the law and they should not be told such. They are, however, breaching the terms and conditions of the social media site, as they have not been honest about their date of birth when they signed up. As such they are potentially at more risk because the social media site can claim no responsibility if they are subject to abuse. These are all reasons why we should be supporting minors who disclose upset arising from social media when they are under the age of 13.



Sexting/sharing nudes

It is illegal for a minor to take an indecent image of themselves and send it to someone else. The law is defined in the 1978 Protection of Children Act, a piece of legislation developed to protect children from exploitation in the production of pornography. It never envisaged a time where the taker and sharer of the indecent image of a minor is also the subject of the image. While young people have been charged under this Act as a result of sharing nudes, in general it is the view of the Crown Prosecution Service that it is rarely in the public interest to prosecute a minor unless there is coercive, abusive or repetitive behaviour. Since 2016, police have been able to record such a crime as an "outcome 21". This means the crime is acknowledged but there is no public interest in pursuing a criminal case. We should not simply tell young people that sending nudes is illegal, as we risk re-victimising those who are being abused as a result of taking and sending an image. We should support them and help them resolve the issue, and involve law enforcement for their protection, not criminalisation.

Upskirting

Upskirting (the taking of an image or video from beneath someone's skirt using a mobile device) has recently been made illegal in order to prevent people from engaging in these practices and to protect those who have been subject to this. While the recent Keeping Children Safe in Education update has raised the use of this legislation in schools to deter this behaviour among peers. However, this legislation is untested in the criminalisation of minors. While these behaviours are problematic among young peers, and warrants discussion and investigation, we have concerns that threatening minors with criminalisation as a result of these behaviour is disproportionate and counter-productive.

Online Gambling

There is strict legislation around age limits for online gambling. The majority of online gambling has an age limit set at 18 and covers things like online betting systems, casinos, sports betting, etc. However, there are some forms of online gambling such as the national lottery and scratch cards (both of which can be carried out online) that have an age limit of 16. Other forms of "soft" gambling (such as loot boxes) are currently unregulated and are often in games played by younger children. While there is nothing inherently dangerous about loot boxes, professionals should be aware that there is a potentially compulsive element to purchasing them and people of all ages might spend excessive amounts of money on them.

Glossary

Child Sex Abuse Images

Indecent images of children, either sexualised or engaged in sexual abuse. Often incorrectly referred to as "Child Pornography".

Coercion

Using threats or bribery to try to force someone to do something they would otherwise not want to do. Threats could be subtle, normalised within a relationship or group of friends, and with the coerced individual being told that other people would do/are doing it when that may not be the case (therefore differing from peer pressure). There will often be an element of fear, meaning that the coerced individual may concede in an attempt to get the coercion/contact to end.

Critical thinking

Being able to assess the validity of claims made through a variety of media. This could involve fact checking through websites such as Snopes, or using Google Scholar to see only peer-reviewed academic articles. It is important not to assume everything read online is false however as this can lead to apathy.

Cyberbullying

Online bullying, which is now frequently, and unfortunately, used to describe any kind of online abuse. Bullying requires some level of threat (either physical or emotional) and also requires persistent abuse. Its inaccurate use can cause us both to overreact to what we might refer to as brief online fallouts, and to devalue the impact of different types of abuse, for example harassment.

Dark Web

Specific parts of the deep web where illegal activity takes place. This may be the exchange of child sex abuse images, images of bestiality, and illegal forms of pornography. It may also include the planning of criminal activity such as drug dealing or terrorism.

Deep Web

Simply parts of the World Wide Web that are "hidden" from search engines and monitoring because all communication and access is encrypted and needs to be accessed using special software such as Tor browsers. While the dark web is used for criminal activities, the deep web is often used by those wishing to avoid government or state monitoring, particularly under totalitarian regimes.

Digital age of consent

The age in law where is has been decided a child is capable of giving consent to have their data collected online. As part of the GDPR, this age has been defined in the UK as 13. The digital age of consent is frequently used to argue why younger children should not be using online services and how it is illegal for them to do so. This is not the case, and the law has not been established for any safeguarding reasons. It is no coincidence that the Digital Age of Consent is the same as the age defined in the US's Children Online Privacy Protection Act (COPPA), the law that restricts social media companies based there to collect the data of children without parental consent.

Extreme pornography

Pornographic content defined as illegal in sections 63 to 67 of the Criminal Justice and Immigration Act 2008, for example bestiality, or pornography depicting physical harm. While possession of most pornography is not illegal, the possession of extreme pornography is and can lead to a custodial sentence.



Influencer

Someone on social media who makes recommendations about products or services in exchange for payment. Influencers are generally people with large online followings who generate considerable income. "Becoming an influencer" is attractive to some young people. However, in order to develop a large following an Influencer may need to expose themselves to risky online behaviours.

Online grooming

Making use of digital technology, such as social media or private messaging to trick, force or pressure a young person into engaging in sexual activity, for example sending an indecent image or live webcamming. While it is usual to expect grooming to take place between an adult and a child, grooming can take place at a peer to peer level too.

Online Grooming re radicalisation and gangs

Young people may be groomed into gangs or radicalised thinking through the use of online grooming techniques. This may go alongside face-to-face grooming, making it very difficult for the young person to have any thinking space or time away from those who are grooming them.

Online peer on peer abuse

Peer-on-peer abuse is any form of physical, sexual, emotional and financial abuse, and coercive control, exercised between children and within children's relationships (both intimate and non intimate). Online peer-on-peer abuse is any form of peer-on-peer abuse with a digital element, for example, sexting, online abuse, coercion and exploitation, peer-on-peer grooming, threatening language delivered via online means, distribution of sexualised content and harassment.

Online Radicalisation

Someone being influenced to adopt an extreme or radical position on social or political issues using online means (messaging, persuasive media, etc.), for example to get someone to adopt a far-right or Islamist ideology.

Pornography

Is defined in the Digital Economy Act 2017 as any image, video, work classified as 'R18' - a special and legally restricted classification primarily for explicit works of consenting sex or strong fetish material involving adults.

Revenge Porn

The non-consensual sharing of an indecent image or video with others. This term is used for a situation involving a victim aged 18 or over. If the victim is a minor the act will be classed as the manufacture and distribution of indecent images of a minor.

Screentime

The term is usually used to refer to how much time someone has spent online. While there is much concern regarding how much time young people spend online, there is insufficient evidence to show any clear impacts on mental health. However, recent advice* by the Chief Medical Officer suggests a cautionary approach and not to dismiss screentime as a factor that has no impact on young people's mental health.

Sexting

The popular term for the exchange of indecent images using online or mobile devices (and sometimes used to describe sexualised messages). While the exchange of images such as this among young people is illegal, the legislation is complex and simple messages like "don't do it, it's illegal" will isolate those who might be being coerced or abused as a result of engaging in these activities. Young people are unlikely to apply the term 'sexting' to their behaviour, but may use terms such as 'nudes', 'dick pic', 'tit pic' etc.

Sexually Explicit Image/Video

An image or video which shows an individual, couple or group of people in a sexual context. This could be naked or fully clothed, undertaking or simulating a sexual act, or being filmed or photographed unknowingly.

Sharenting

The excessive, and often non-consensual, sharing of images and videos of their child(ren) online by parents without sufficient consideration of the impact of this on the child.

Trolling

Deliberately starting an argument or upsetting people online for one's own amusement. Saying something controversial online to upset others.

Webcamming

Using a webcam to live broadcast an interaction/ performance, often of a sexual nature, sometimes in exchange for money but also used in grooming.

^{*}https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/777026/UK_CMO_ commentary_on_screentime_and_social_media_map_of_reviews.pdf)



About Headstart

This work was developed as part of the Digital work-stream of the HeadStart Kernow programme and was funded by The National Lottery Community Fund, the largest funder of community activity in the UK. HeadStart Kernow is a partnership programme led by Cornwall Council to develop resilience and mental well-being in young people in Cornwall.

Acknowledgements and thanks

We would like to thank the children and young people of Cornwall who were involved in the development of this tool during the first three years of the HeadStart Kernow programme. Dialogue with young people took place in school settings:

- Large workshops drawing young people from different schools with facilitated discussion (attendance was around 60 students in each case)
- Discussion groups in specific schools with large student groups (30-40 in each group)
- Smaller discussion sessions in schools with 10-20 students in each group

In total we conducted 3 large workshops, 10 large discussion groups and 10 smaller discussion sessions. In total around 1000 young people were spoken to in this phase of the work.

Started in 2016, Headstart was a five year, £58.7 million Big Lottery funded programme set up by the National Lottery Community Fund. Headstart aims to explore and test new ways to improve the mental health and wellbeing of young people aged 10 to 16 and prevent serious mental health issues from developing. To do this, six local authority-led HeadStart partnerships worked with local young people, schools, families, charities, community and public services to design and try out new interventions that make a difference to young people's mental health, wellbeing and resilience. The HeadStart partnerships are in the following locations in England: Blackpool; Cornwall; Hull; Kent; Newham; Wolverhampton.

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The authors would like to acknowledge the contribution of Ben Bolton and Dr Sarah Canavan King to this work, whose passion, enthusiasm, and initial discussions with young people and the children's workforce laid the foundation upon which it was built.

- www.headstartkernow.org.uk
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HeadStart Kernow is supported by funding from The National Lottery Community Fund and is delivered by Cornwall Council. The Digital Resilience Tool has been produced with support from Bournemouth University and SWGfL