

# Keeping children safe online can get complicated

## Let's keep it simple

### 1 Listen, don't judge

Whatever's happened, if the young person is coming to you to talk about it, listen to what they have to say without judgement - talking about it can be a big step so their trust in you is vital.



### 2 Focus on welfare

Whether or not the young person did something silly (or illegal) the focus should now be on keeping them safe, not telling them off for doing it in the first place - they'll know by now it was a bad idea. Knowing they can tell someone and be listened to will help right now, and mean they'll be more likely to tell someone in the future if they need help again.

### 3 Don't Panic

There is support out there if you don't know what to do. The **Professionals Online Safety Helpline** can advise, as can your Designated Safeguarding Lead.

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